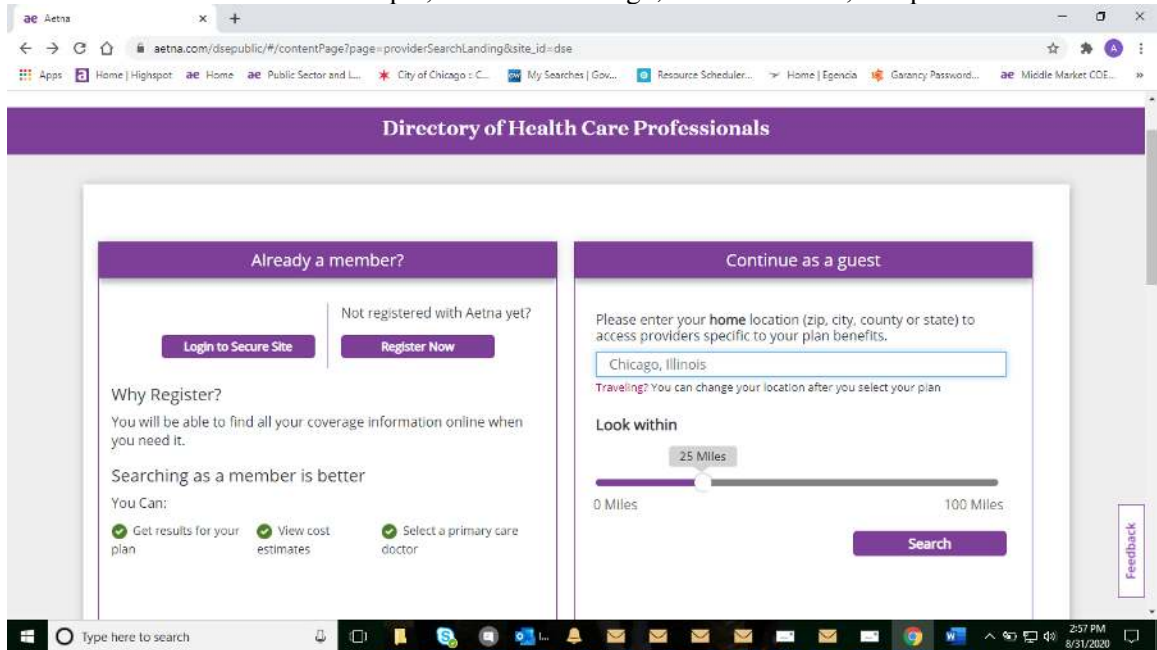


Welcome to Aetna!

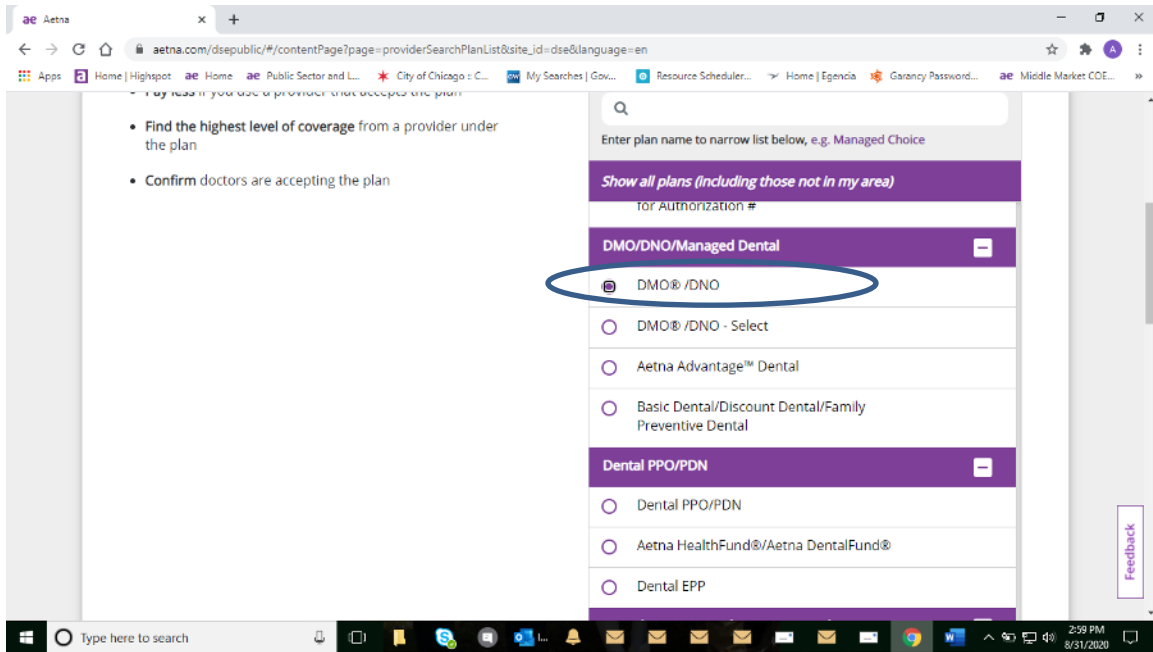
Please be advised that our most up to date source for locating providers is at www.docfind.com. After your effective date, you can log onto Aetna Navigator (our secure members' area website) and/or Aetna Health (our mobile app) in order to search for “**DMO**” or “**Dental PPO/PDN with PPO II and Extend**” providers, whether by provider name, zip code, city, or county.

In the meantime, you can still search for providers via www.docfind.com. The screen shots below will give you step by step directions to search for providers.

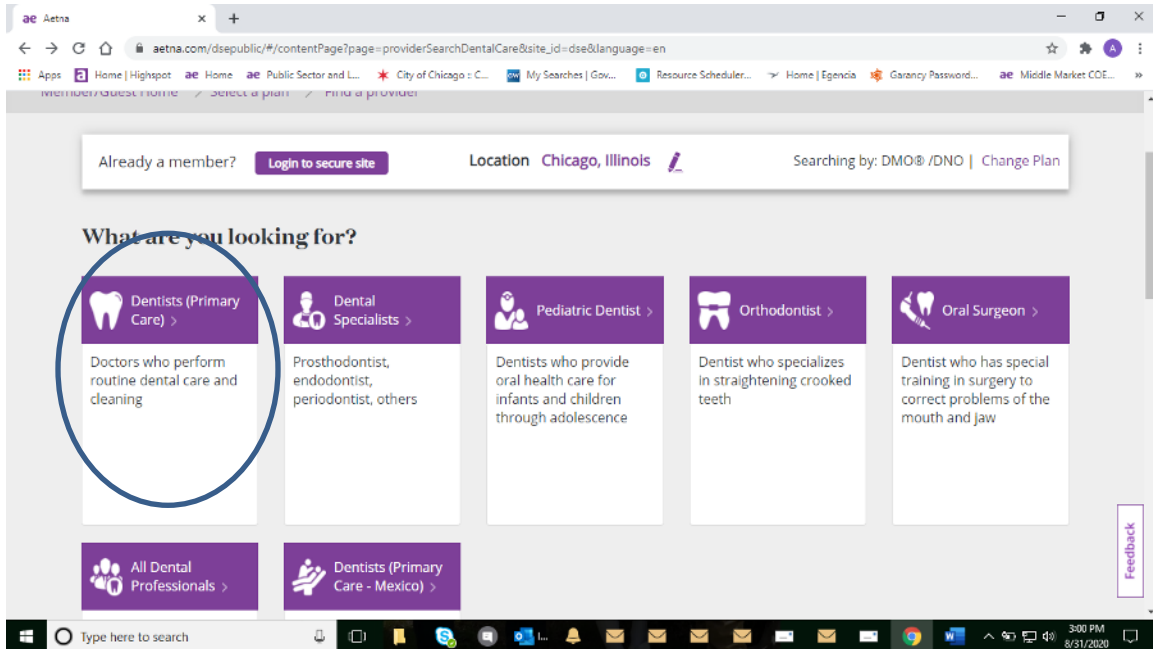
1. First, go to www.docfind.com and under “Continue as Guest”, indicate the geography you want to search in. For this example, let’s use “Chicago, IL” as our area, and press “search”.



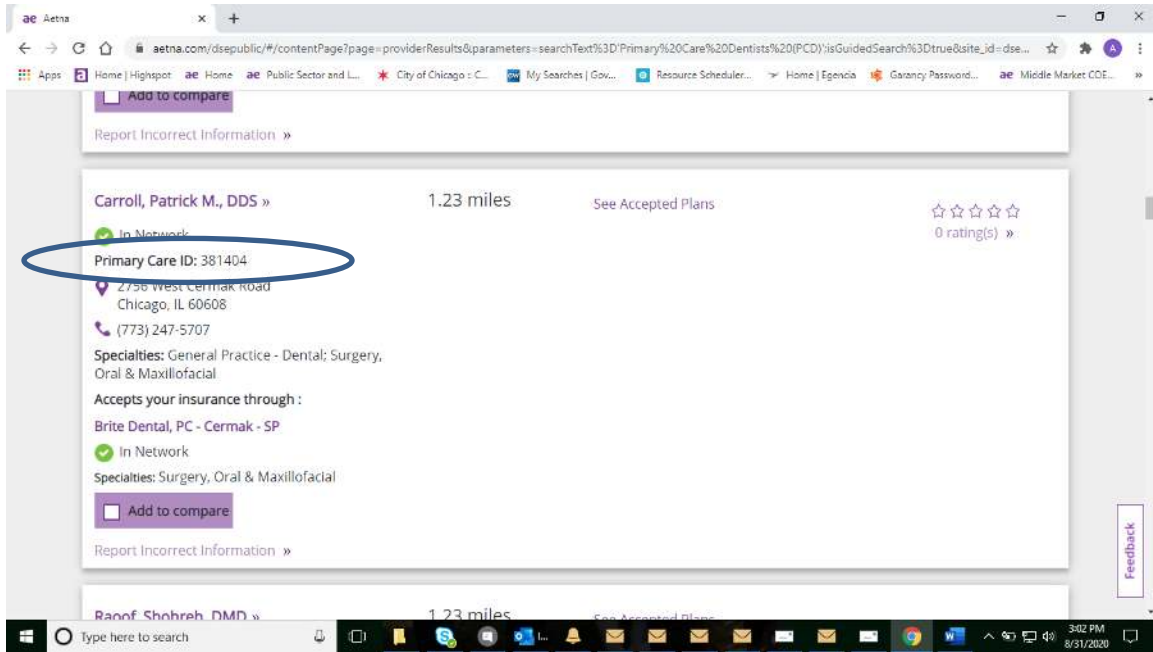
Next, you will be asked to select a plan. For Dental PPO members, scroll down, and choose **“Dental PPO/PDN with PPO II and Extend”**. For Dental DMO members, scroll down, and under **“DMO/DNO/Managed Dental Plans”**, choose **“DMO/DNO”** and press continue:



DMO members need to select a Primary Care Dentist (PPO Dental members do not). From here, click on **“Dental Care”**, and then **“Dentists (Primary Care)”**, and you can search for DMO Primary Care Dentists, whether by specific name or category.



The DMO Primary Care ID will display for each provider, and you will use this number to indicate the DMO Primary Care Dentist you want to see while on the Aetna Dental Plan. Example below:



Please note: Depending on the criteria you select during your search, DocFind may limit search results for proprietary reasons at 500 total results, even though more results are available.

To obtain a more refined listing it is recommended that you further narrow your request using additional search criteria (such as specialty, name, hospital affiliation, languages spoken, and/or other criteria).